

PRESS RELEASE
January 27, 2004

MASON COUNTY COMMISSIONERS
411 NORTH 5TH ST
SHELTON, WA 98584
(360) 427-9670 EXT. 747

TO: KMAS, KRXY, SHELTON-MASON COUNTY JOURNAL, THE OLYMPIAN, SHELTON CHAMBER OF COMMERCE, NORTH MASON CHAMBER OF COMMERCE, CITY OF SHELTON, ECONOMIC DEVELOPMENT COUNCIL, THE SUN

RE: New Phone System for Mason County Offices

Effective Monday, February 2nd the Mason County offices will be changing to a new phone system that will allow customers to self direct their phone calls directly to the department they wish to reach. The county phone number and phone extensions will remain the same.

There will no longer be a switchboard/operator to assist customers so it is important that the caller listen to the options if they do not know the extension. If the caller knows the extension, they may dial it as soon as the call is answered and not listen to the greeting.

There are options available in the new system that list phone extensions by departments, by services and by employee name.

Our staff has been in training this week to allow for a smooth transition. Thank you for your patience.

BOARD OF MASON COUNTY COMMISSIONERS

Absent
Wesley Johnson
Chairperson

Herb Baze
Commissioner

Jayni Kamin
Commissioner